



## QUALITY MANAGEMENT SYSTEM POLICY

**UHK-POL-IMS-001**

### 1. Purpose

At Unity Homes, we are committed to always delivering on our promises to our clients and stakeholders. We achieve this through the systematic delivery of quality housing estates on time, thanks to the concerted efforts of all stakeholders in the business.

### 2. Scope

Unity Homes consistently delivers quality housing estates while continually improving our processes.

### 3. Policy

Central to this is our Quality Management System, which we have developed in accordance with **ISO 9001:2015**. Unity Homes' fundamental principles regarding quality are as follows;

- We adhere strictly to the Company's mission and core values at all times.
- Our clients are our chief priority. We succeed by delivering housing estates on schedule, designed, built, and managed to the highest standards, whilst complying with all regulatory requirements.
- We continuously innovate and improve so as to succeed in the long term.
- We ensure that all employees understand how their jobs fit into the overall flow of work at Unity Homes and are equipped with the necessary tools to deliver.
- We are committed to satisfying applicable requirements as required by the **ISO 9001:2015** standard.
- Our Quality Management System Policy provides a framework for setting quality objectives
- Leaders act as ambassadors for a culture that is focused on the delivery of truly quality housing estates.
- We continuously improve the efficiency of our Quality Management System through regular review and updating of procedures and policies, which include careful selection of suppliers in all stages ranging from Design, Construction, and Sales of Houses.
- We foster a "there will always be room for improvement" culture through tracking ideas registered by employees on the innovation register and mentoring employees to ensure we continually improve.

The Directors of the Company have specific responsibility for providing the necessary organisation and resources to implement this policy in all aspects of the business. However, everyone working with Unity Homes has a responsibility to ensure the quality of their work and that of those they supervise. These responsibilities are clearly communicated by the



Directors to all our employees, made available to the public, and defined within the Quality Management System.

**Signed**

A handwritten signature in black ink, appearing to read 'J. Culley', written over a horizontal line.

**Executive Director**

**October 2019**

Rev 04: January 2024

#### 4. Amendment Record

Rev	Date	Details of Amendment	Reason for Amendment
04	06.02.2024	Change from QMS in referencing to IMS	ISO integration
04	06.02.2024	Remove "Unity Homes" and replace it with "We" in line two of clause 3 and remove "communities and" in point 7 of clause 3.	ISO integration