



## QUALITY MANAGEMENT SYSTEM POLICY

**UHK-POL-IMS-001**

### **1. Purpose**

Unity Homes is committed to delivering high-quality residential developments that meet customer requirements and comply with applicable statutory and regulatory obligations.

This quality policy forms part of the Integrated Management System and aligns with ISO 14001 and 45001.

### **2. Scope**

This policy applies to all employees, contractors, and stakeholders involved in the planning, design, development, construction, and sale of residential projects.

### **3. Policy**

Central to this is our Quality Management System, which we have developed in accordance with ISO 9001:2015. Unity Homes' fundamental principles regarding quality are as follows:

- We adhere strictly to the Company's mission and core values at all times.
- We understand and meet customer needs and expectations by delivering housing estates on schedule, designed, built, and managed to the highest standards whilst complying with all regulatory requirements.
- We identify and manage risks and opportunities through continuous innovation.
- We ensure that all employees understand how their jobs fit into the overall flow of work at Unity Homes and are equipped with the necessary tools to deliver.
- We establish measurable quality objectives, monitor and evaluate performance to drive improvement.
- Top management acts as ambassadors for a culture that is focused on the delivery of truly quality housing estates.
- We manage activities through defined and controlled processes to ensure efficiency and effectiveness.
- We foster a "there will always be room for improvement" culture through tracking ideas registered by employees on the innovation register and mentoring employees to ensure we continually improve.

Top management is accountable for ensuring the availability of resources and for establishing the framework necessary to integrate this policy into all business processes.

While leadership drives the system, employees are responsible for the quality of their individual work and the performance of those they supervise. The roles and authorities are communicated internally, made available to relevant interested parties, and maintained as documented information within the Integrated Management System.



**Signed**

A handwritten signature in black ink, appearing to read 'J. Smith'.

**Executive Director**

**April 2026**

Rev 06: April 2026

#### 4. Amendment Record

Rev	Date	Details of Amendment	Reason for Amendment
04	06.02.2024	Change from QMS in referencing to IMS	ISO integration
04	06.02.2024	Remove "Unity Homes" and replace it with "We" in line two of clause 3 and remove "communities and" in point 7 of clause 3.	ISO integration
05	07.03.2025	Replace 'leaders' with the 'top management' on the seventh commitment line.	Outcome of MRM 2024
05	07.03.2025	Replace 'suppliers' with 'vendors' on the eighth commitment line	Outcome of MRM 2024
06	10.04.2026	Amendment of the "Purpose" Clause	Outcome of MRM 2025
06	10.04.2026	Amendment of the "Scope" Clause	Outcome of MRM 2025
06	10.04.2026	Amendment to commitments 2,3,6 & 8	Outcome of MRM 2025
06	10.04.2026	Deletion of commitment 5, due to redundancy.	Outcome of MRM 2025